

Annexure- B

Complaint Data for Portfolio Management Services

Data for the month ending December 31, 2025

Sr. No	Received from	Pending at end of last month	Received	Resolved*	Total Pending #	Pending Complaints > 3months	Average Resolution Time ^ (In days)
1	Directly from Investors	Nil	Nil	N. A	Nil	Nil	-
2	SEBI (Scores)	Nil	Nil	N. A	Nil	Nil	-
3	Other Sources (if any)	Nil	Nil	N. A	Nil	Nil	-
	Grand Total						

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr.No	Month	Carried forward from previous year	Received	Resolved*	Pending#
1	April,2022	Nil	Nil	Nil	Nil
2	May,2022	Nil	Nil	Nil	Nil
3	June,2022	Nil	Nil	Nil	Nil
4	July,2022	Nil	Nil	Nil	Nil
5	Aug,2022	Nil	Nil	Nil	Nil
6	Sept,2022	Nil	Nil	Nil	Nil
7	Oct,2022	Nil	Nil	Nil	Nil
8	Nov,2022	Nil	Nil	Nil	Nil
9	Dec,2022	Nil	Nil	Nil	Nil
10	Jan,2023	Nil	Nil	Nil	Nil
11	Feb,2023	Nil	Nil	Nil	Nil
12	Mar,2023	Nil	Nil	Nil	Nil
13	April,2023	Nil	Nil	Nil	Nil
14	May,2023	Nil	Nil	Nil	Nil
15	June,2023	Nil	Nil	Nil	Nil
16	July,2023	Nil	Nil	Nil	Nil
17	Aug,2023	Nil	Nil	Nil	Nil
18	Sept,2023	Nil	Nil	Nil	Nil
19	Oct,2023	Nil	Nil	Nil	Nil
20	Nov,2023	Nil	Nil	Nil	Nil
21	Dec,2023	Nil	Nil	Nil	Nil
22	Jan,2024	Nil	Nil	Nil	Nil

23	Feb,2024	Nil	Nil	Nil	Nil
24	Mar,2024	Nil	Nil	Nil	Nil
25	April,2024	Nil	Nil	Nil	Nil
26	May,2024	Nil	Nil	Nil	Nil
27	June,2024	Nil	Nil	Nil	Nil
28	July,2024	Nil	Nil	Nil	Nil
29	Aug,2024	Nil	Nil	Nil	Nil
30	Sept,2024	Nil	Nil	Nil	Nil
31	Oct,2024	Nil	Nil	Nil	Nil
32	Nov,2024	Nil	Nil	Nil	Nil
33	Dec,2024	Nil	Nil	Nil	Nil
34	Jan,2025	Nil	Nil	Nil	Nil
35	Feb,2025	Nil	Nil	Nil	Nil
36	Mar,2025	Nil	Nil	Nil	Nil
37	April,2025	Nil	Nil	Nil	Nil
38	May,2025	Nil	Nil	Nil	Nil
39	June,2025	Nil	Nil	Nil	Nil
40	July,2025	Nil	Nil	Nil	Nil
41	Aug,2025	Nil	Nil	Nil	Nil
42	Sept,2025	Nil	Nil	Nil	Nil
43	Oct,2025	Nil	Nil	Nil	Nil
44	Nov,2025	Nil	Nil	Nil	Nil
45	Dec,2025	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

*Inclusive of complaints of previous months resolved on the current month.

#Inclusiveof complaints pending as on the last day of the month

Trend of annual disposal of complaints

Sr. No	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2018-19	Nil	Nil	Nil	Nil
2	2019-20	Nil	Nil	Nil	Nil
3	2020-21	Nil	Nil	Nil	Nil
4	2021-22	Nil	Nil	Nil	Nil
5	2022-23	Nil	Nil	Nil	Nil
6	2023-24	Nil	Nil	Nil	Nil
7	2024-25	Nil	Nil	Nil	Nil
8	2025-26	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

**Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.